

**An Analysis of the San Francisco  
Eligible Metropolitan Area (EMA)  
All Ryan White Parts, SFPDPH HHS General Funds,  
and EHE funds for the 2024 Calendar Year**

**Presented to the HIV Community Planning Council August 2025**

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# HIV Care Connect (HCC)

- SFPD HIV Health Services transitioned from ARIES to HIV Care Connect in April of 2025
- All San Francisco HIV Health Services funded agencies are using HCC
- ARIES is being discontinued to end users this summer
- Anyone needing access to HCC must contact the local SF helpdesk and we will be able to set them up
- SF is still your first point of contact for HCC needs

# What is ARIES? What is it used for?

- ARIES (AIDS Regional Information Evaluation System) data is used for:
  - evaluation of quality indicators of health and coordinated QI activities
  - measurement of certain program performance objectives
  - data pulled for Ryan White grant application and annual federal reporting

# Facts on the Data Reporting

**Reporting Period:** 1/1/2024-12/31/2024

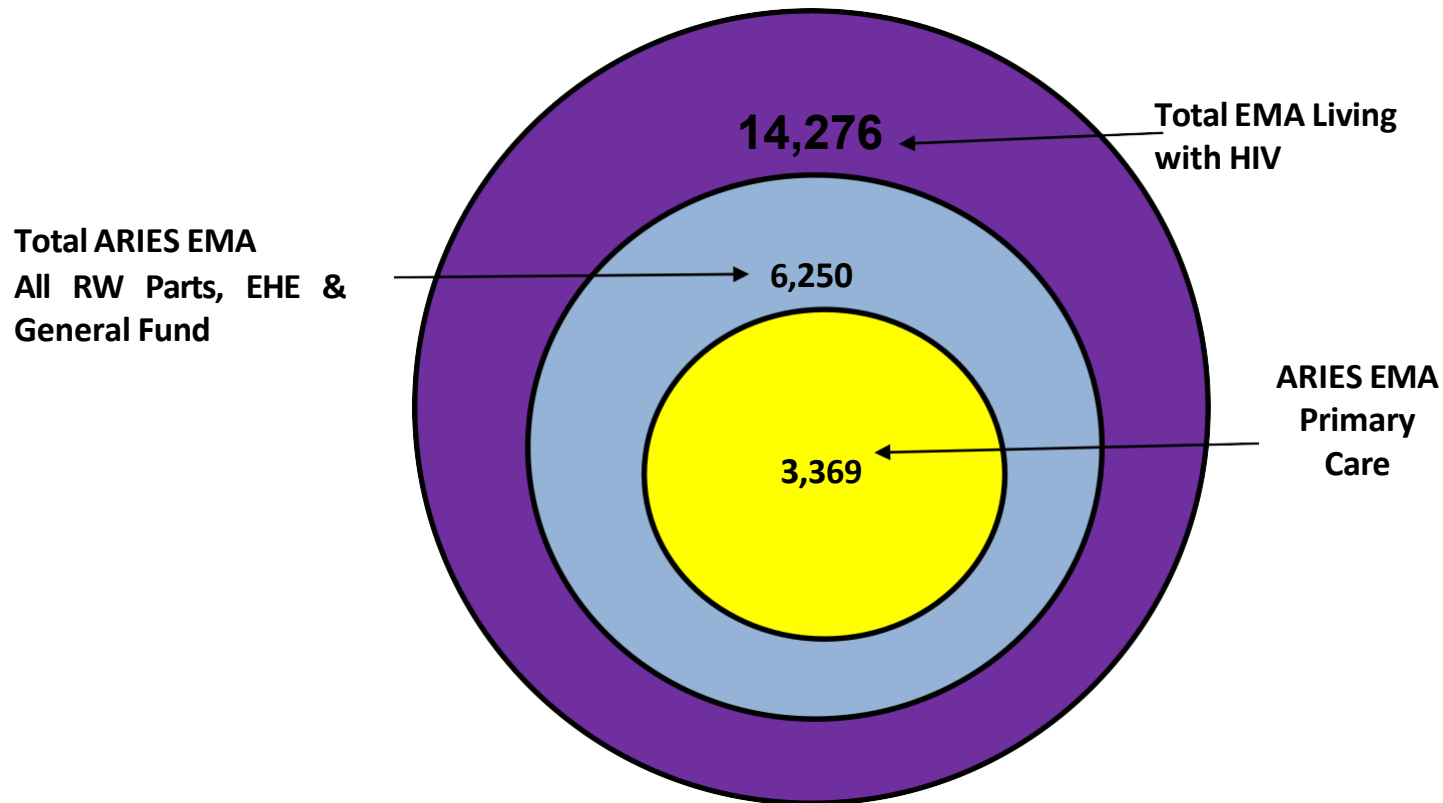
**Funding Source:** Ryan White Part A,B,C,D and SFDPH HHS General Funds, and EHE funds

**Date of Data:** Information is solely based on the data in ARIES as of June 17, 2025 and is **not reflective of** all epidemiological data from EMA.

**Total EMA Unduplicated Client Count (UDC):**

N = 6,250 (clients received a service in ARIES under the above funding sources)

# Ways to look at Total EMA UDC vs. ARIES UDC's and Primary Care



2024 DATA

**Note: 54% of SF EMA Clients Received Primary Care in 2024**

SF EMA ARIES CY 2024

# Notes on the Data (1 of 2)

- ❖ Many data elements responses are based upon client self-report
- ❖ Medical data is based on actual medical records/lab results
- ❖ “New” in ARIES refers to clients receiving HHS Ryan White/GF/EHE services in the new contract fiscal year not necessarily “newly” diagnosed

## Notes on the Data (2 of 2)

- ❖ “Unknown” is a value selected by the ARIES user, which means there was an attempt to collect the data but the client was unable to provide it
- ❖ Unknown may also mean user did not ask or select any option and data element was left blank
- ❖ Unknown #/%’s will be stated but removed from graphs/pie charts for comparative analysis

# EMA Total UDC Breakouts

**EMA-Wide** – The Unduplicated Client (UDC) is 6,250

- 545 or 8.72% of clients served in the EMA were “new” in ARIES
- or 1.0% **are shared clients** across counties within the EMA.

**Marin County** – UDC is 283 or 4.5% of total EMA UDC

- 49 or 17.31 % clients served in Marin were “new” in ARIES

**San Francisco County** – UDC is 5,578 or % of 89.2 % total EMA UDC

- 474 or 8.50% clients served in San Francisco were “new” in ARIES

**San Mateo County** –UDC is 563 or 9.0 % of total EMA UDC

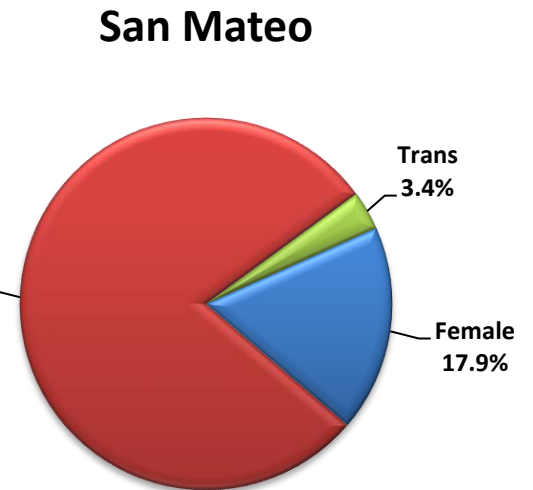
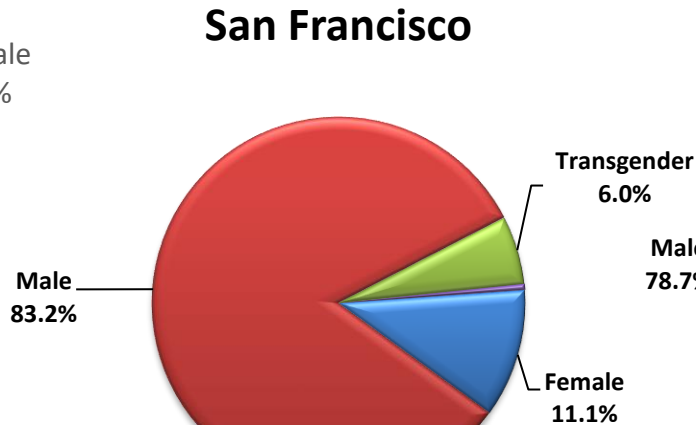
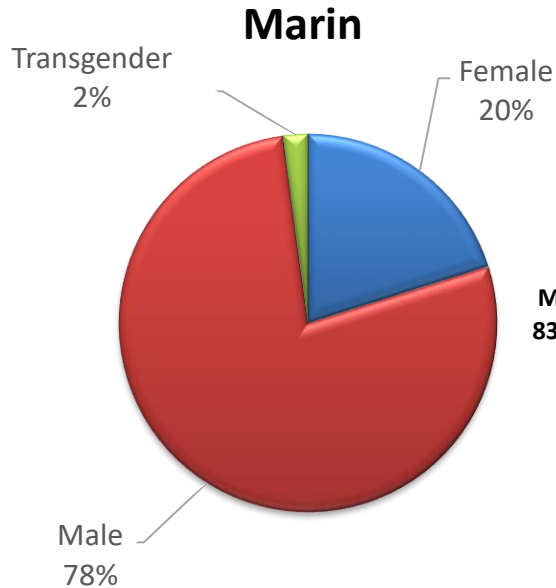
- 66 or 11.72% clients served in San Mateo were “new” in ARIES



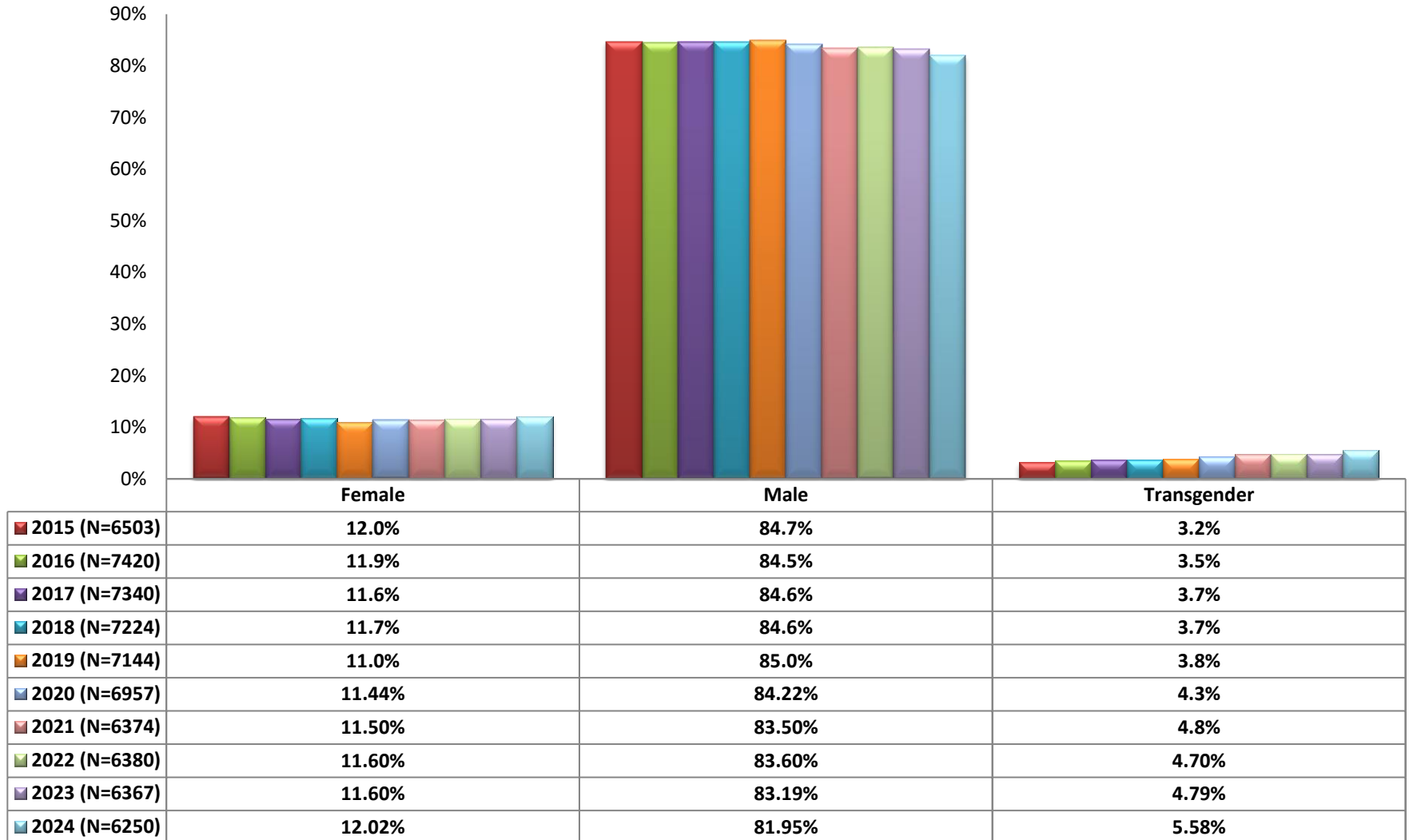
# Current Gender for EMA

Unknown UDC is 28 or 0.4% has been removed

Female	Male	Transgender
N=751	N=5122	N=349
12.0%	82.0%	5.6%



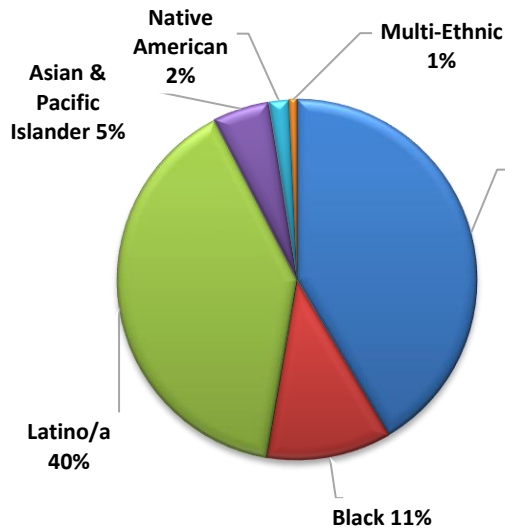
# EMA by Current Gender 2015-2025



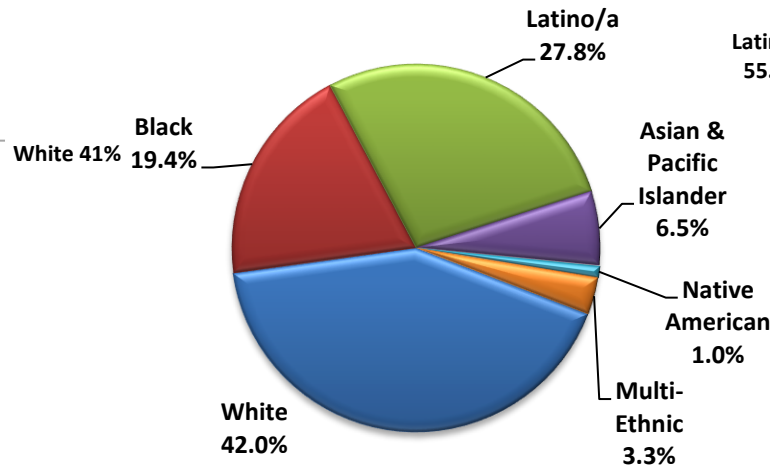
# Race for EMA

White	Black	Latino	Asian & Pacific Islander	Native American	Multi-Ethnic	Unknown
n=2363	n=1166	n=1863	n=395	n=69	n=188	n=206
39.9%	17.8%	27.7%	5.3%	1.7%	3.2%	4.4%

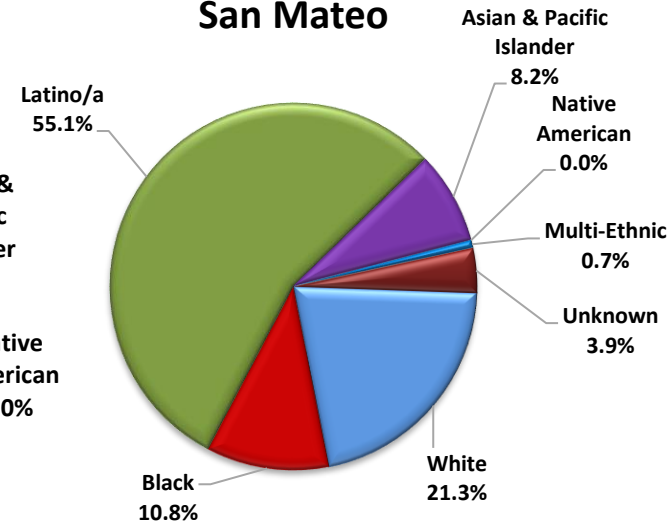
Marin



San Francisco



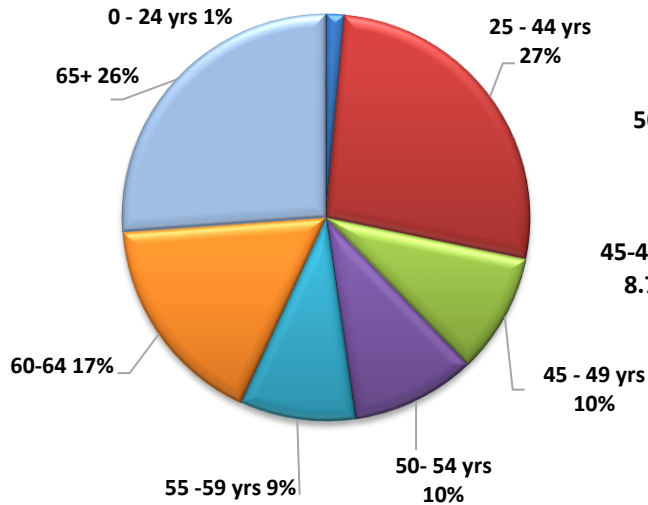
San Mateo



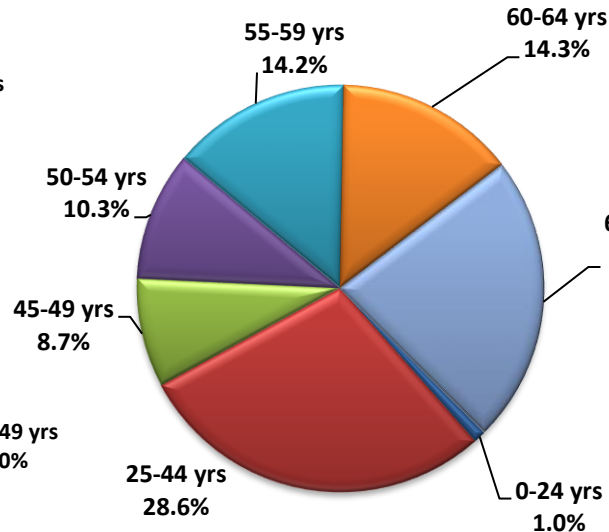
# AGE for EMA

0 – 24 years	25 – 44 years	45 - 49 years	50-54 years	55-59 years	60-64 years	65 years & older
n = 64	n = 1844	n = 545	n = 643	n = 870	n = 871	n = 1413
0.9%	28.4%	9.0%	11.7%	16.2%	14.1%	19.6%

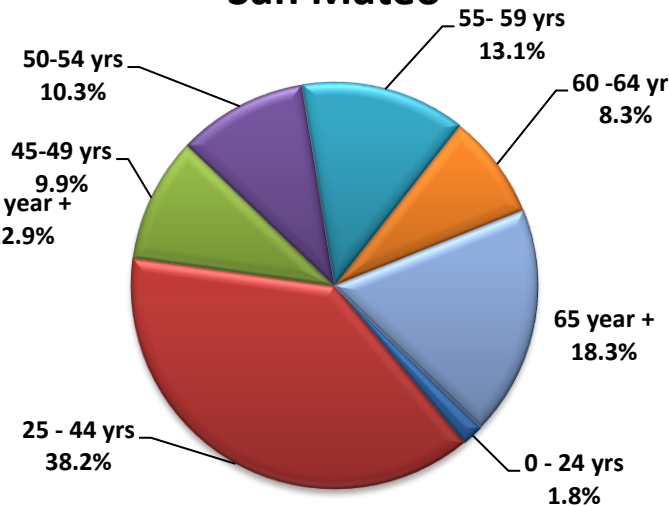
**Marin**



**San Francisco**



**San Mateo**

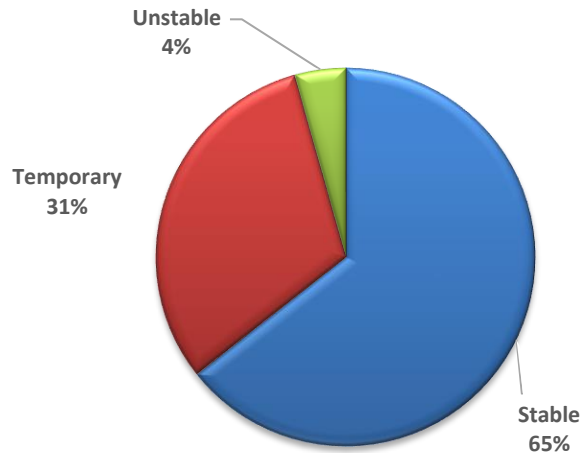


# Current Living Situation for EMA

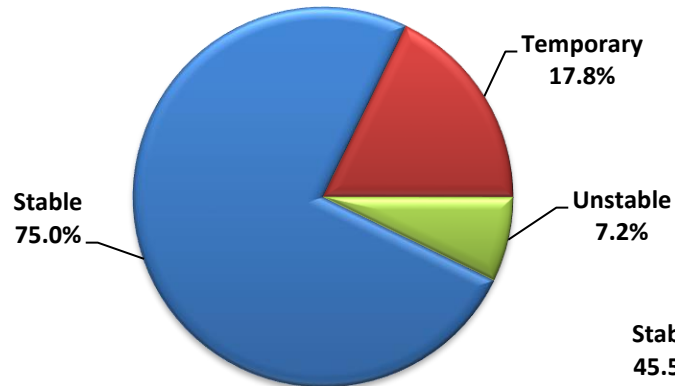
174 or 2.8% are unknown

Stable	Temporary	Unstable
n=4387	n=1263	n=426
70.2%	20.2%	6.8%

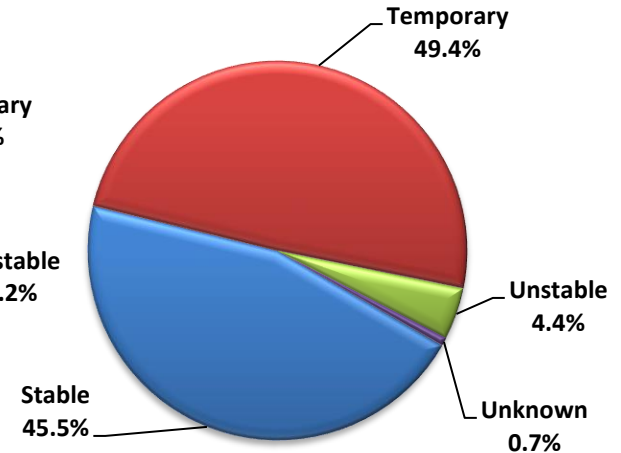
Marin



San Francisco



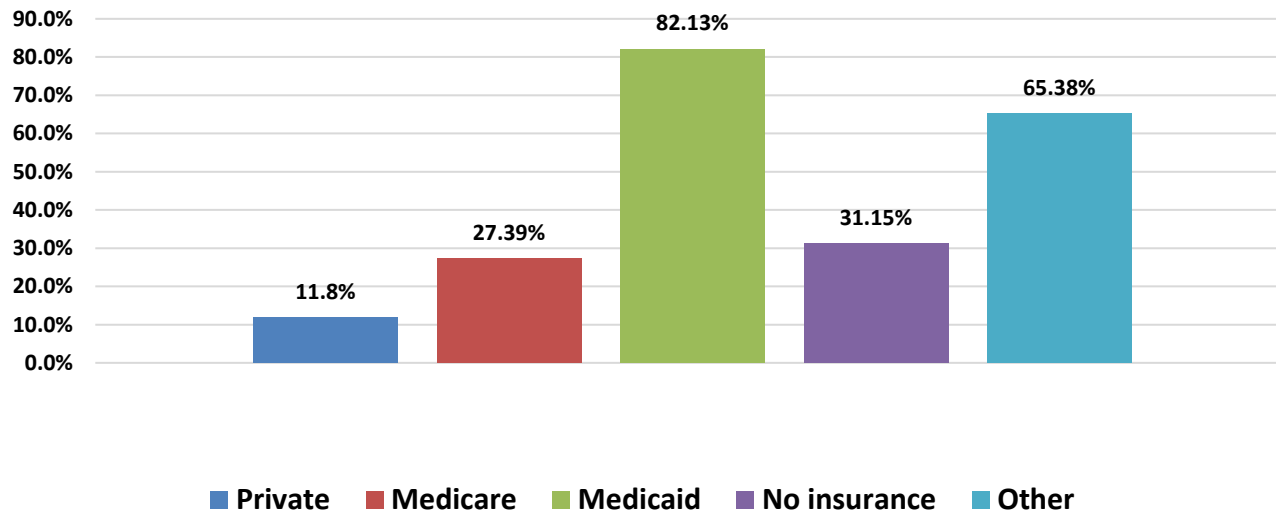
San Mateo



# Insurance Status for EMA

Unknown 3.8% has been removed

Private	Medicare	Medicaid	No insurance	Other
11.8%	27.39%	82.1%	31.1%	65.3%



# Data Notes about ART & VL Slides

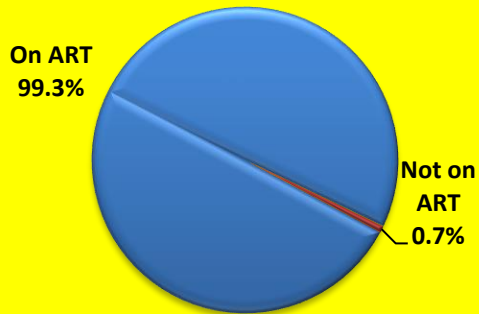
In the remaining charts and graphs, the data is limited to the clients in ARIES who received a primary care visit in 2024. This represents 3,369 out of 6,250 total clients, or 54% of the overall clients receiving any service category in ARIES in 2024.

A few assumptions, and ARIES report defaults, to highlight include:

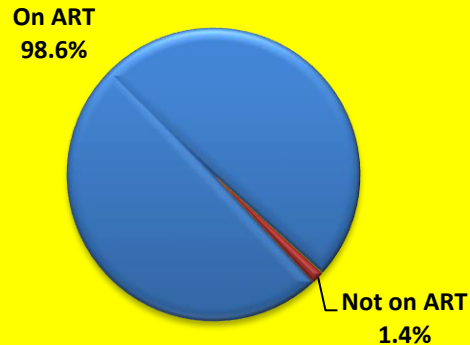
- 1) Once an ART prescription is entered in ARIES, it may specify no end date, so it is possible that some patients may have ART reflected in ARIES but run into an interruption in care and briefly not have a prescription that is not captured here.
- 2) The ARIES STAR Report allows pulling the HIV Viral Load Suppression rates by a variety of demographic categories and happens to bring in the most recent VL test result for all clients. The STAR Report *does not* limit to only VL tests results in the most recent 12 months, therefore the VLS percentage on the following slides is not comparable to external reporting of this metric. External reporting is about 10-20% points lower due to VL labs > 12 months old counting against metric.
- 3) In addition, the clients who have an *unknown* VL value are excluded from the graphs, which likely has a positive impact on the VL rates reviewed here.

# EMA ART By Race\*

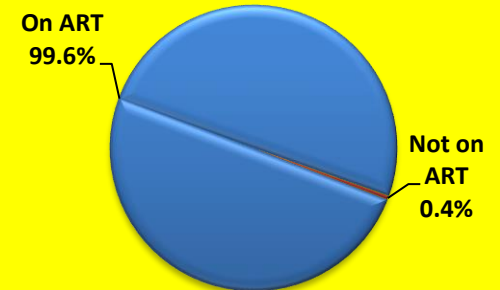
**White**  
**N=1631**



**Black**  
**N=728**



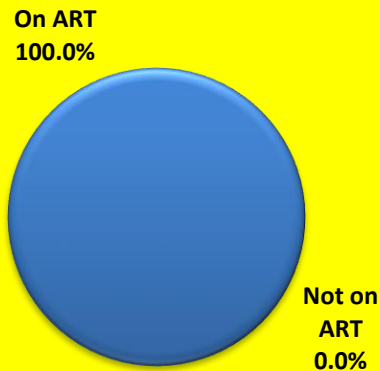
**Latino(a)**  
**N=1070**



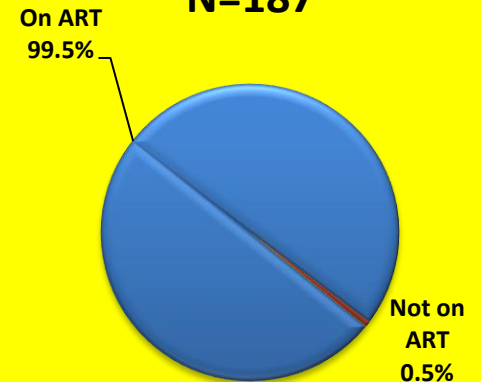
**Native American**  
**N=135**



**Asian & PI**  
**N=247**



**Multi-Ethnic**  
**N=187**

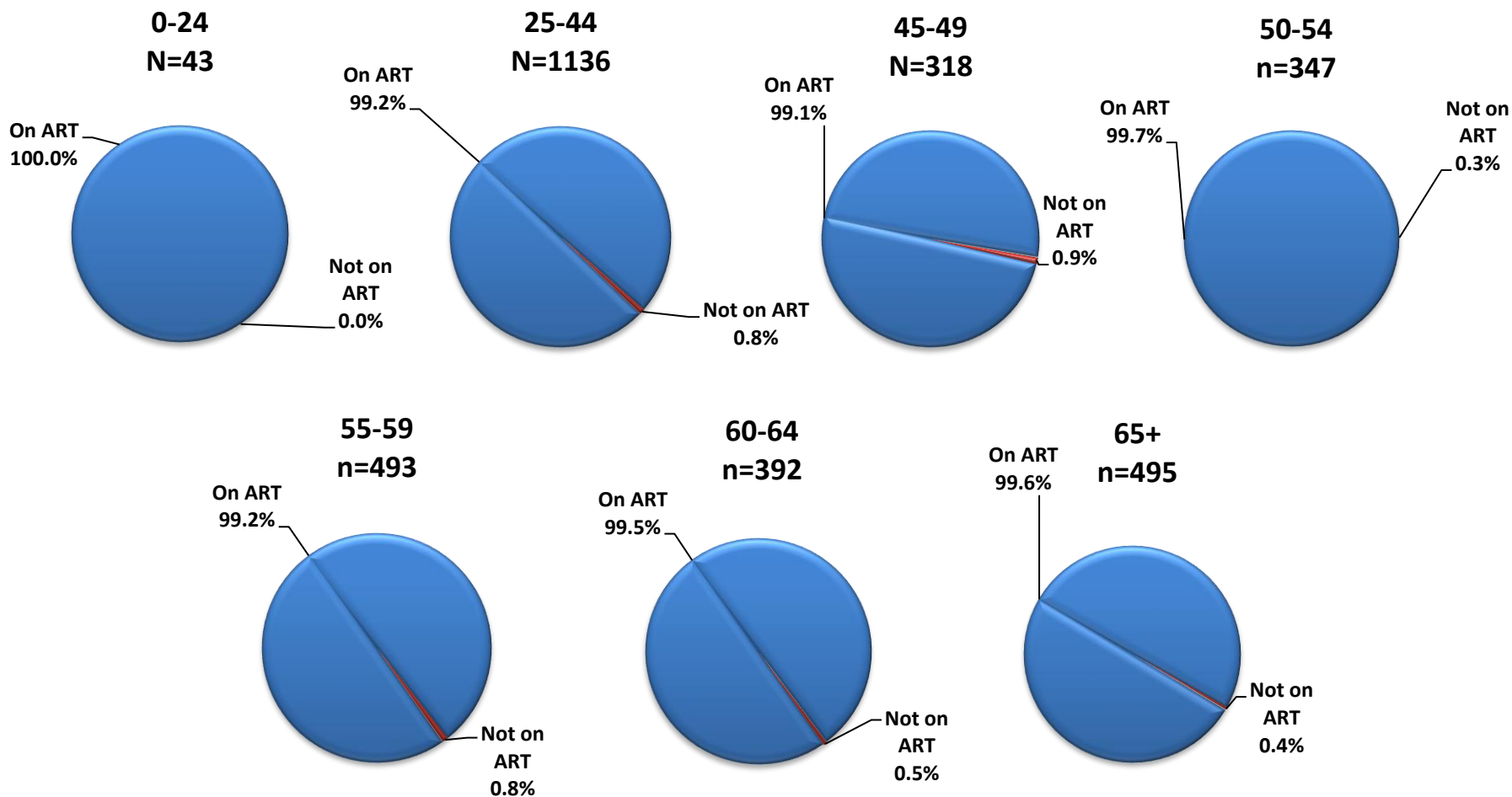


\* Filtered by UDC who received Primary Care Service. Unknown has been removed.

SF EMA ARIES CY 2024

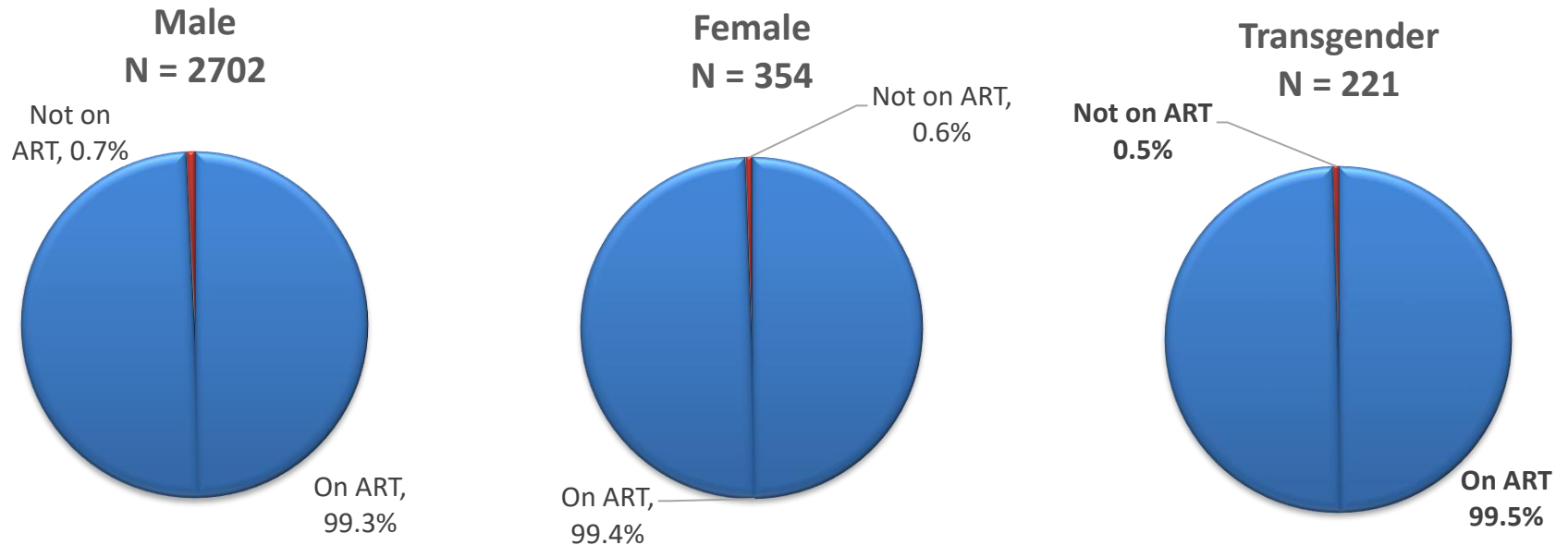


# EMA ART by Age\*



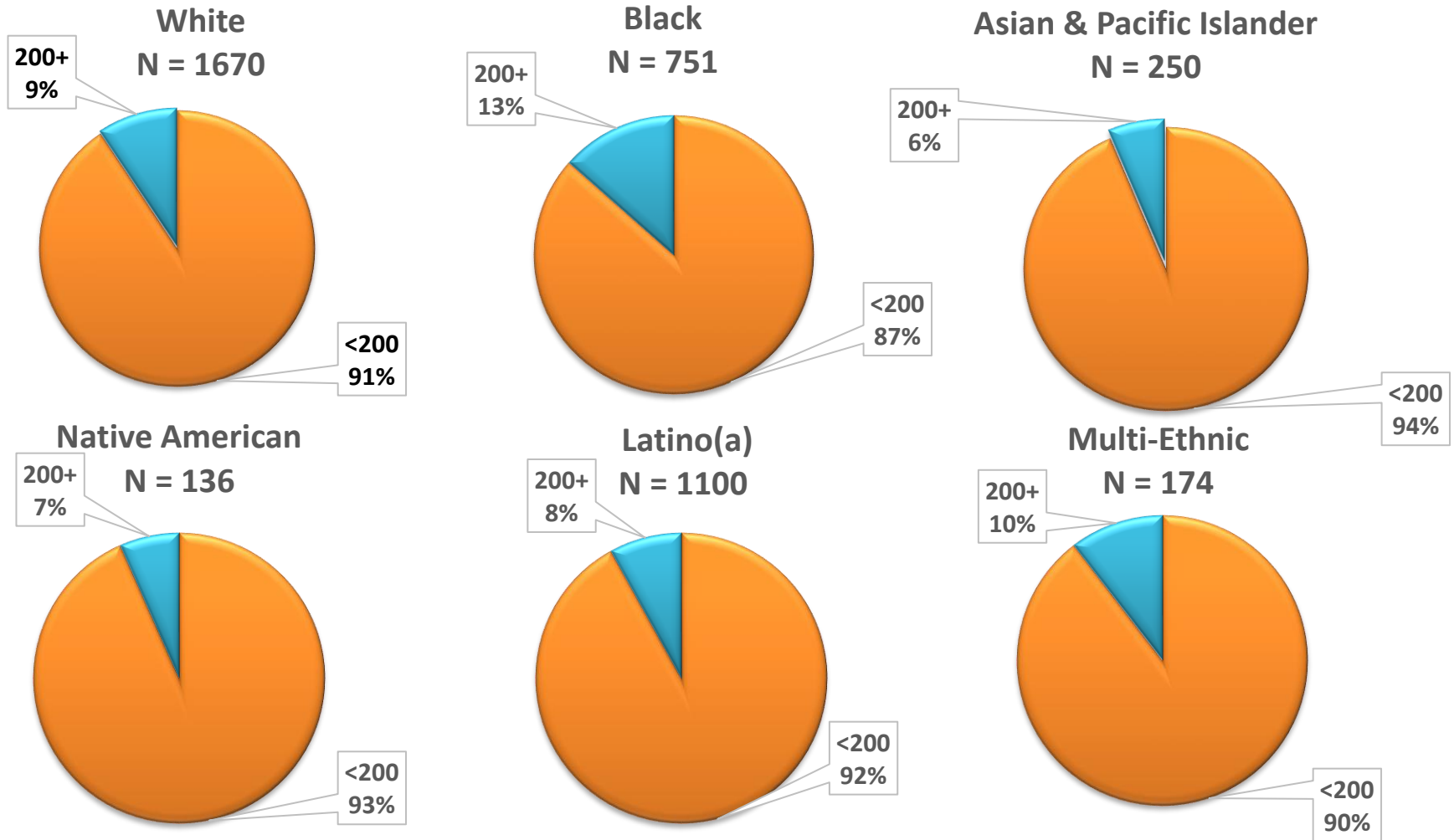
\* Filtered by UDC who received Primary Care Service. Unknown has been removed

# EMA ART by Gender\*



\* Filtered by UDC who received Primary Care Service Unknown has been removed

# EMA Viral Load by Race\*

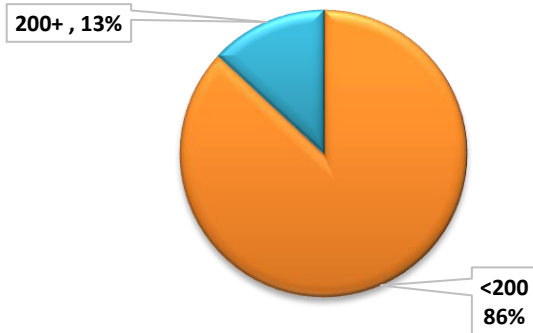


\* Filtered by UDC who received Primary Care Service Unknown has been removed

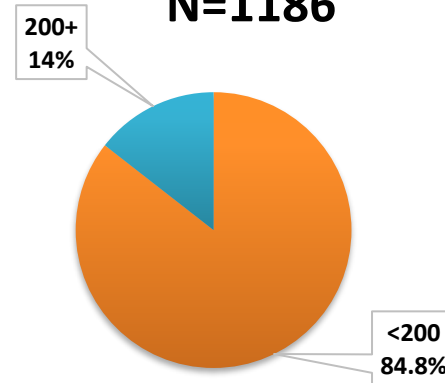
# EMA Viral Load by Age\*

\*unknown viral load has been removed

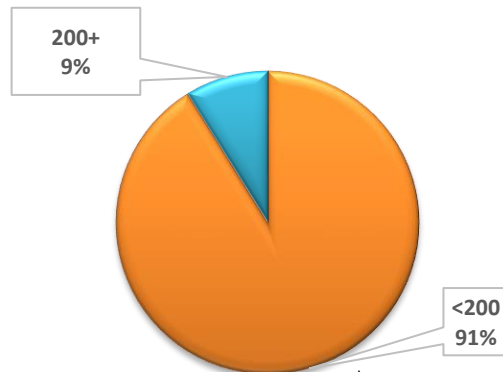
**Age 0-24**  
**N=47**



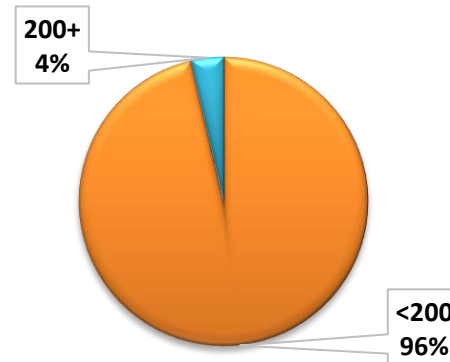
**Age 25-44**  
**N=1186**



**Age 45-64**  
**N=1588**



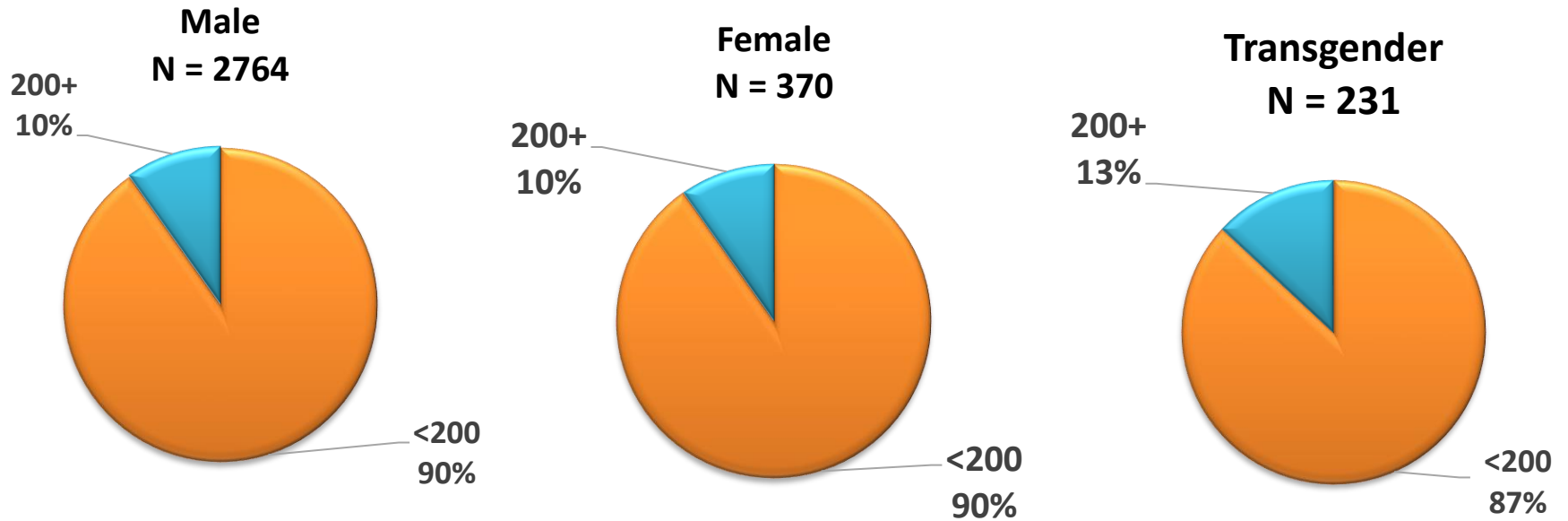
**Age 65 & Over**  
**N=556**



\* Filtered by UDC who received Primary Care Service Unknown has been removed

# EMA Viral Load by Gender\*

\*unknown has been removed



# FAQ'S

**Is this data reflecting everyone who is living with HIV in SF, Marin and San Mateo?**

A: No, this data is only reflecting clients that receive services through Ryan White, EHE, and General Fund HHS funding.

**Why is the ART and viral load only based on the clients that received primary care?**

A: ARIES requires primary care providers to enter viral load from a verified lab for their clients. Other providers who do not have access to a client's labs can't enter this data. Similarly, medical providers also collect ART information on all their clients.

**Why do the insurance percentages add up to more than 100%?**

A: The reason this data field does not equal to 100% is because clients can report more than one type of insurance during the reporting period.

# Any questions?

Please contact Flor Roman ([Flor.Roman@sfdph.org](mailto:Flor.Roman@sfdph.org)), Vilma Molina ([vilma.molina@sfdph.org](mailto:vilma.molina@sfdph.org)), or Beth Neary ([Beth.Neary@sfdph.org](mailto:Beth.Neary@sfdph.org)) if you have any questions related to this presentation.

Thank you for your time and dedication to the planning council.